



ModeScore

Introductory Information Pack & Typical Assessment Report

Thank you for downloading our ModeScore Information Pack.

Inside, you'll find an overview of our scoring criteria and our "sample" assessment report, as well as an introduction to the types of evidence accepted when submitting for certification. Together, these materials are designed to support you in understanding the criteria, gathering initial evidence, and navigating the early stages of the certification process.

Information Pack Contents

ModeScore Typical Assessment Report

A sample report based on our Commercial Office assessment, the most widely used and comprehensive version of our standard. While other asset types (e.g., residential, institutional, industrial) are typically adapted slightly, this sample reflects the full scope of ActiveScore's rigorously developed topic areas, guidance, and scoring structure.

ModeScore Assessment: Accepted Evidence

Providing a list of typically accepted documentation types to evidence each topic. Our assessor team will work individually with a client to help identify alternative evidence as needed.

ModeScore: Certification Process Overview

Providing an overview to the steps of our certification process and timing.



ModeScore

Typical Assessment Report

Our Typical Assessment Report, developed by industry experts, provides a quick, practical introduction to the ModeScore standard's topics and scoring structure. It equips prospective clients to understand our framework and confidently benchmark their assets against ModeScore's topics and criteria.

This sample is based on our Commercial Office assessment, the most widely used and comprehensive version of our standard. While other asset types (e.g., residential, institutional, industrial) are typically adapted slightly, this sample reflects the full scope of ModeScore's rigorously developed topic areas, guidance, and scoring structure.

TABLE OF CONTENTS *with Key Information*

1. Cover Page

Property name, address, and version awarded

2. Key Information Page

Overview of the project, including region, building use, scale, and description

3. Scorecard Page

Overall score and award achieved, broken down by section, outlining opportunities to improve and strengths to celebrate

4. Assessment Topics and Scoring

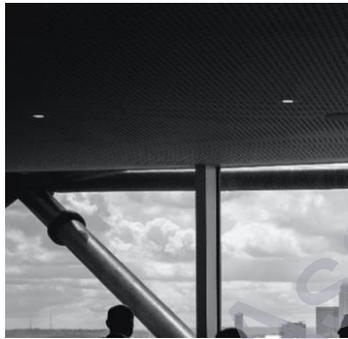
Topics are organized by four key thematic pillars:

- Public Transport
- Private Vehicles
- Active Travel (including **ActiveScore** certification)
- Site-Wide Mobility

Each section includes quantity-based questions, qualitative questions, and detailed innovation topics. Each topic contains a blank *notes* section for additional information or remarks. *Guidance for client* corresponding to each topic provides further reference information to apply and score.

For more detailed information, tailored asset applications, or access to our full suite of resources, we invite you to contact us directly at info@modescore.com or enrol in our AP Programme. Enrollment is free and open to all, providing deeper insight into our standard and exclusive access to tools and resources.

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0



ModeScore Draft Report 2024

Draft Score Card

:
0

ModeScore CERTIFIED

15%
18/120

ASSESSMENT INCOMPLETE



THE FOUR PILLARS



PUBLIC TRANSPORT

0% 0/21



PRIVATE VEHICLES

0% 18/32



ACTIVE TRAVEL

0% 0/45



SITE-WIDE MOBILITY

0% 0/22



For Informational Assessment Purposes Only

Commencement: 31/12/1901

Organisation name:

Site or building:

Address:

Building use:

Region:

Maximum occupancy:

Floor area: - sq ft

Floor area: - sq m

Date:

Stage: Draft

Building Overview

0

Add simple bespoke sentence regarding the connectivity of the project

sentence from ActiveScore assessment key info

Typical Assessment
For Informational Purposes Only

PUBLIC TRANSPORT

MODESCORE

PT1. Proximity

How many metres from the building(s) main entrance is the closest public transport stop/station?			
<i>OR: If no modes of public transport are provided within a 800m radius of the building(s) main entrance, is there an on-site shuttle service to take occupants to a local public transport stop/station?</i>			
More than 800m	0	0	
800m - 601m	1		
600m - 401m	2		
400m - 201m	3		
200m or less	4		
<i>OR: Is there an on-site shuttle service?</i>	4	0	
Notes if required			

Guidance for client
If the project is made up of multiple buildings, the distance to the closest public transport stop/station is calculated as an average across all buildings.

PT2. Variety

How many different modes of public transport have a stop/station within a 800m radius of the building(s) main entrance?			
0	0	0	
1	1		
2	2		
3	3		
4 or more	4		
Notes if required			

Guidance for client
Modes of public transport include: National trains, local trains, national bus/coach, local bus, park & ride, tram/light rail/cable car, underground/metro, ferry, and on-site shuttle.
Public share schemes such as car-share, bike/scooter schemes, etc. are not included.
If the project is made up of multiple buildings, the 800m radius can be taken from any/all buildings.

PT3. Quality

Do any of the public transport offerings (or on-site shuttle service) within a 800m radius of the building(s) main entrance offer the following?			
<i>If no modes of public transport (or on-site shuttle) are available within 800m of the building(s) main entrance, is physical signage and wayfinding from the building(s) to the closest transport stop/station provided?</i>			
			0
<i>If no modes of public transport (or on-site shuttle) are available within 800m of the building(s) main entrance, zero marks will be achieved for the following topics.</i>			
A frequency of at least one service every 30 minutes (between the hours of 6am-11pm)			
A frequency of at least one service every 15 minutes (between the hours of 6am-11pm)			
A frequency of at least one service every 60 minutes (between the hours of 11pm-6am)			
Powered by green energy (such as electric buses)			
Available for users with accessibility needs			
Easy and safe to navigate to for all users (such as via protected pedestrian and wheeling routes)			
Total (out of 7)			0
Notes if required			

Guidance for client
If the project is made up of multiple buildings, the 800m radius can be taken from any/all buildings.

PT4. Future proofing

What future plans are being considered to improve the local public transport offering?			
Proposals are in place that will improve the public transport offering within a 800m radius of the building(s) main entrance			0
Notes if required			

Guidance for client
The future plans can either be proposed by the development itself or by the relevant local transport authorities.
If the project is made up of multiple buildings, the 800m radius can be taken from any/all buildings.

PT5. Information, Promotion, and Services

Are any of the following services in place to highlight the local public transport offering?			
Occupants are regularly informed about local public transport updates through information points (such as screens/emails/app)			
Visitors are informed about how to arrive to the building(s) via public transport (such as on the building website or distributed by email)			
A travel plan is developed and shared to new occupants and details public transport (such as within a new tenant handbook)			
Total (out of 3)			0
Notes if required			

Guidance for client
Transport updates may be provided by regular communication with your local transport authorities.

PT6. Innovation

What additional, innovative measures are in place to create a best-in-class public transport offering? Some examples are listed below.			
Infrastructure: Planned architectural changes to improve the route and accessibility of public transport (shortened pathways, bridges etc), Planned improvements to the aesthetics			
Services: Travel budgets/grants for employees			
Technology: Autonomous shuttle services			
Total (out of 2)			0

Guidance for client

PRIVATE VEHICLES

MODESCORE

PV1. Quantity

Compared to the regional maximum parking standards, how many car parking spaces (not including accessible, parent and baby, or car-share spaces) are on-site or access is arranged at a local provision within 800m?			
Regional maximum standard	Quantity	% of regional standard	To meet 40% target
		00%	#DIV/0!
More than the regional maximum standard			0
100% - 81% of the regional maximum standard			1
80% - 61% of the regional maximum standard			2
60% - 41% of the regional maximum standard			3
40% or less of the regional maximum standard			4
Notes if required			

Guidance for client

Car parking may be provided on-site, or access may be arranged at a local provision within a 800m radius of the building(s) (such as renting out spaces in a nearby car park).

PV2. Electric parking

How many designated and compliant active electric car parking spaces (not including car-share spaces) are on-site or access is arranged at a local provision within 800m?			
Total parking quantity	Quantity of which electric	% electric	To meet 20% target
0		N/A	N/A
If no standard car parking spaces are provided on-site and no access is arranged at a local provision, full marks will be achieved for this topic.			
0%			0
0% - 6.6%			1
6.7% - 13.2%			2
13.3% - 19.9%			3
20% or more			4
Notes if required			

Guidance for client

Active = A socket or equivalent connected to the electrical supply system that vehicle owners can use to recharge their vehicle.
 Passive = The network of cables and power supply necessary so that at a future date a socket or equivalent can be added easily to allow vehicle owners to recharge their vehicle.
 Electric charging spaces must be clearly labelled and meet local regulations.
 Electric car parking may be provided on-site, or access may be arranged at a local provision within a 800m radius of the building(s) (such as renting out spaces in a nearby car park).

PV3. Parking provision for users with accessibility needs

How many designated and compliant car parking spaces for users with additional accessibility needs (such as disabled or parent and baby) are on-site or access is arranged at a local provision within 50m?			
Total parking quantity	Quantity of accessible	% accessible	To meet 6% target
0		N/A	N/A
0%			0
0% - 1.9%			1
2% - 3.9%			2
4% - 5.9%			3
6% or more			4
Notes if required			

Guidance for client

The accessible spaces must be clearly labelled and meet local regulations.
 Accessible car parking may be provided on-site, or access may be arranged at a local provision within a 50m radius of the building(s) (such as renting out spaces in a nearby car park).

PV4. Electric parking provision for users with accessibility needs

How many of the designated and compliant car parking spaces for users with accessibility needs (such as disabled or parent and baby) on-site or access is arranged at a local provision within 50m have electric car charging?			
Quantity of accessible	Quantity of which electric	% electric	To meet 15% target
0		N/A	N/A
0 - 14.9%			0
15% or more			1
Notes if required			

Guidance for client

The electric accessible spaces must be clearly labelled and meet local regulations.
 Car parking may be provided on-site, or access may be arranged at a local provision within a 50m radius of the building(s) (such as renting out spaces in a nearby car park).

PV5. Security and Lighting

Are the following security measures in place across all car parking spaces (either those on-site or those that access is arranged at a local provision)?			
If no standard car parking spaces are provided on-site and no access is arranged at a local provision, full marks will be achieved for this topic.			
Full CCTV coverage			
Well-lit throughout			
At least one layer of security (such as an access controlled gate/door/barrier)			
Clear signage and wayfinding in place			
Total (out of 4)			4
Notes if required			

Guidance for client

Well-lit refers to sufficient lighting throughout the entire facility, no dark spots. Ensure the lighting is not excessively bright (as this creates shadows), also warmer tones are preferred to harsh white.

PV6. Management

What level of management systems are in place for the car parking spaces?			
If no standard car parking spaces are provided on-site and no access is arranged at a local provision, full marks will be achieved for this topic.			
Greater than 50% of the spaces have some management system in place			
Car parking usage is reviewed and evaluated at least annually			
Plans in place to disincentivise the use of car parking (such as car parking fees)			
Total (out of 3)			3
Notes if required			

Guidance for client

PV7. Car-sharing scheme availability

What percentage of the occupants on-site will have access to a car-share scheme, either centrally provided or via a local scheme (within a 400m radius of the building(s) main entrance?)		
0%	0	0
0% - 24.9%	1	
25% - 49.9%	2	
50% - 74.9%	3	
75% or more	4	
Notes if required		

Guidance for client

The availability is calculated as a percentage of total occupants that have access to the share scheme. Such as, if one tenant has a private share scheme and they make up one quarter of the development occupants, this would be 25%. Alternatively, if the development benefits from a local public share scheme, 100% of occupants can use it. Public car-share schemes can be included if within a 400m radius of the building(s).

PV8. Car-sharing scheme quality

Does the car-sharing scheme within 400m of the building(s) offer the following?		
If no car-share scheme is provided on-site or within 400m, zero marks will be achieved for this topic.		0
Clear signage and wayfinding in place		
Powered by green energy (such as electric)		
Well publicised through digital platforms such as emails, app, building website etc.		
	Total (out of 3)	0
Notes if required		

Guidance for client

PV9. Future proofing

What future plans are being considered to improve the private vehicle offering?		
If no standard car parking spaces are provided on-site and no access is arranged at a local provision, full marks will be achieved for this topic.		3
Plans are in place to provide further active electric charging spaces (converting at least 10% of the non-electric spaces)		
Plans are in place to provide further passive electric charging spaces (converting at least 25% of the non-electric spaces)		
Plans are in place to change the use of car parking (such as car-share zones, bicycle parking, leasable space office/retail/leisure)		
	Total (out of 3)	3
Notes if required		

Guidance for client

Active = A socket or equivalent connected to the electrical supply system that vehicle owners can use to recharge their vehicle.
 Passive = The network of cables and power supply necessary so that at a future date a socket or equivalent can be added easily to allow vehicle owners to recharge their vehicle.

PV10. Information, Promotion, and Services

Are any of the following services in place to highlight the private vehicle offering?		
Occupants are regularly informed about travel updates and incentivised to use alternative modes of sustainable transport through information points (such as screens/emails/app)		
A travel plan is developed and shared to new occupants and details private vehicles (such as within a new tenant handbook)		
	Total (out of 2)	0
Notes if required		

Guidance for client

Transport updates may be provided by regular communication with your local transport authorities.

INFORMATION INCOMPLETE - please complete all sections filled in red.

PRIVATE VEHICLES TOTAL (OUT OF 32) 56% 18

Typical Assessment Purposes Only

For Informational Purposes Only

ACTIVE TRAVEL

MODESCORE

AT1. Proximity of pedestrian and wheeling route

How many metres from the building(s) main entrance is the closest segregated pathway (pedestrian and wheeling route)?			
More than 800m	0	0	
800m - 601m	1		
600m - 401m	2		
400m - 201m	3		
200m or less	4		
Notes if required			

Guidance for client

If the project is made up of multiple buildings, the distance to the closest pedestrian and wheeling route is calculated as an average across all buildings.

AT2. Quality

Do any of the pedestrian and wheeling routes within a 800m radius of the building(s) main entrance offer the following?			
<i>If no pedestrian or wheeling routes are available within a 800m radius of the building(s) main entrance, zero marks will be achieved for this topic.</i>		0	
Suitable, smooth, and level surface (such as ramps where appropriate)			
Clear signage and wayfinding in place (such as a painted colour surface)			
Physical segregation from vehicle traffic (such as bollards, fence, or curb)			
Wide enough for pedestrians and wheelchairs to pass and for avoiding hazards (at least 2m)			
Well-lit throughout			
Safe pedestrian crossings			
Total (out of 6)		0	
Notes if required			

Guidance for client

Well-lit refers to sufficient lighting throughout the entire facility, no dark spots. Ensure the lighting is not excessively bright (as this creates shadows), also warmer tones are preferred to harsh white. If the project is made up of multiple buildings, the 800m radius can be taken from any/all buildings.

AT3. Proximity of active travel routes

How many metres from the building is the closest segregated active travel lane (bicycle lane)?			
More than 800m	0	0	
800m - 601m	1		
600m - 401m	2		
400m - 201m	3		
200m or less	4		
Notes if required			

Guidance for client

If the project is made up of multiple buildings, the distance to the closest active travel route is calculated as an average across all buildings.

AT4. Quality

Do any of the active travel routes within a 800m radius of the building(s) main entrance offer the following?			
<i>If no active travel routes are available within 800m of the building main entrance, zero marks will be achieved for this topic.</i>		0	
Suitable, smooth, and level surface (such as ramps where appropriate)			
Clear signage and wayfinding in place (such as a painted colour surface)			
Physical segregation from vehicle traffic (such as bollards, fence, or curb)			
Wide enough for two bicycles to pass and for avoiding hazards (min. 1.7m for a one-way lane or min. 2m for a two-way lane)			
Well-lit throughout			
Total (out of 5)		0	
Notes if required			

Guidance for client

Well-lit refers to sufficient lighting throughout the entire facility, no dark spots. Ensure the lighting is not excessively bright (as this creates shadows), also warmer tones are preferred to harsh white. If the project is made up of multiple buildings, the 800m radius can be taken from any/all buildings.

AT5. Accessibility - Use of the development

What provisions are in place to ensure people living with a range of challenges can safely and comfortably use the development?			
Support provisions in place for people with mobility challenges (e.g. wheelchair users, people with pushchairs, the Elderly)		0	
Support provisions in place for people with sensory challenges (e.g. people with vision or hearing impairment, people with assistance dogs)			
Support provisions in place for people with cognitive challenges (e.g. people with learning, memory or language difficulties)			
Total (out of 3)		0	
Notes if required			

Guidance for client

Please see our Accessibility guide ([to be developed](#)), created in collaboration with Access4You, for further detail.

AT6. Accessibility - Storage

Are any of the following storage/parking provisions in place for people living with a range of challenges?			
Storage option for buggy (pushchair) and/or mobility scooter/wheelchair parking and charging			
Total (out of 1)		0	
Notes if required			

Guidance for client

Please see our Accessibility guide ([to be developed](#)), created in collaboration with Access4You, for further detail.

AT7. Active travel sharing scheme availability

What percentage of the occupants on-site will have access to an active travel sharing scheme, either centrally provided or via a local scheme (within a 400m radius of the building(s) main entrance)?		
0%	0	0
0% - 24.9%	1	
25% - 49.9%	2	
50% - 74.9%	3	
75% or more	4	
Notes if required		

Guidance for client

The availability is calculated as a percentage of total occupants that have access to the share scheme. Such as, if one tenant has a private share scheme and they make up one quarter of the development occupants, this would be 25%. Alternatively, if the development benefits from a local public share scheme, 100% of occupants can use it. Public active travel share schemes can be included if within a 400m radius of the building(s).

AT8. Active travel sharing scheme quality

Does the active travel sharing scheme within 400m of the building(s) main entrance offer the following?		
If no active travel share scheme is provided on-site or within 400m, zero marks will be achieved for this topic.		0
Clear signage and wayfinding in place		
More than 1 mode of active travel (such as bicycles, e-bicycles, cargo bikes, scooters, e-scooters, etc.)		
Well publicised through digital platforms such as emails, app, building website etc.		
	Total (out of 3)	0
Notes if required		

Guidance for client

AT9. On-site active travel facilities - ActiveScore

Total marks achieved in the ActiveScore assessment:		
0 - 19	0-1	0
20 - 39	2-3	
40 - 59	4-5	
60 - 79	6-7	
80 - 100	8-10	
Notes if required		

Guidance for client

AT10. Information, Promotion, and Services

Are any of the following services in place to highlight the active travel offering?		
Occupants are regularly informed about local active travel updates through information points (such as screens/emails/app)		0
Visitors are informed about how to arrive to the building via active travel (such as on the building website or distributed by email)		
A travel plan is developed and shared to new occupants and details active travel (such as within a new tenant handbook)		
	Total (out of 3)	0
Notes if required		

Guidance for client

AT11. Innovation

What additional, innovative measures are in place to create a best-in-class active travel offering? Some examples are listed below.		
Infrastructure: Active travel parking as a prominent feature architecturally (ground floor or impressive access design), Exemplary look and feel, Additional infrastructure provisions (such as bicycle wash area), Planned architectural changes to improve the route and accessibility of active travel (shortened routes, bridges etc.), Infrastructure incentivising active lifestyles (such as walk & talk routes, or use of the stairs), Exemplary on-site active lifestyle provisions (gym, climbing wall, yoga studios, etc.), Increased pedestrianised zones around the building Services: Innovative service offerings Technology: Bicycle parking spaces quantity management system		0
	Total (out of 2)	

Guidance for client

INFORMATION INCOMPLETE - please complete all sections filled in red.

ACTIVE TRAVEL TOTAL (OUT OF 45) 0% 0

For Informational Purposes Only

SITE-WIDE MOBILITY

MODESCORE

SW1. Electric deliveries

What percentage of building management deliveries are carried out by electric vehicles (not including pedal deliveries)?			
0%	0	0	
0% - 49.9%	1		
50% or more	2		
Notes if required			

Guidance for client

Building management deliveries refer to deliveries that are required for the operation of the building and landlord-owned facilities, not tenant specific deliveries.

SW2. Pedal deliveries

What percentage of building management deliveries are carried out by pedal vehicle (such as cargo e-bikes)?			
0%	0	0	
0% - 9.9%	1		
10% or more	2		
Notes if required			

Guidance for client

Building management deliveries refer to deliveries that are required for the operation of the building and landlord-owned facilities, not tenant specific deliveries.

SW3. Quality

Do the building management deliveries offer the following?			
Deliveries operate outside peak building working hours		0	
Deliveries operate in a clearly sign posted dedicated zone (such as a loading bay)			
Signage is provided to discourage delivery vehicle engine idling (to prevent engines left running whilst the delivery is undertaken)			
The delivery zone(s) is/are away from, and not conflicting with, other traffic and building access (such as pedestrian or bicycle access)			
Sufficient space is provided for expected maximum building management deliveries			
Parcel drop lockers are available for occupants' personal deliveries or parcels are accepted by reception staff			
Short term bicycle parking spaces are provided (can be shared with visitor spaces) within 15m of the building for deliveries by bicycle			
Total (out of 7)		0	
Notes if required			

Guidance for client

Building management deliveries refer to deliveries that are required for the operation of the building and landlord-owned facilities, not tenant specific deliveries.

SW4. Information, Promotion, and Services

Are any of the following services in place to highlight the delivery options?			
Occupants are informed about personal delivery processes through information points (such as screens/emails/app)		0	
Total (out of 1)			
Notes if required			

Guidance for client

SW5. Performance

How will the performance of the sustainable transport offering be tracked and recorded?			
Digital satisfaction surveys are undertaken (with a response rate of greater than 10%) at least annually to understand occupant travel experiences		0	
Digital travel surveys are undertaken (with a response rate of greater than 10%) at least annually to understand occupant travel habits			
Reports are generated and shared regarding the outcomes of the occupant satisfaction and travel surveys			
A travel plan coordinator is appointed to the development			
Total (out of 8)		0	
Notes if required			

Guidance for client

SW6. Innovation

What additional, innovative measures are in place to create a best-in-class site-wide mobility offering? Some examples are listed below.			
Infrastructure:		0	
Services: Sustainable transport agreements are in place with new tenants, Hosting events focusing on sustainable travel (such as world car-free day)			
Technology: Autonomous delivery plans, Smart delivery plans		0	
Total (out of 2)			

Guidance for client

INFORMATION INCOMPLETE - please complete all sections filled in red.

SITE-WIDE MOBILITY TOTAL (OUT OF 22) 0% 0



ModeScore: Certification Process Overview



Step 1: Client invoiced

Step 2: Information Gathering [1-2 weeks]

After a client formally engages and is issued an invoice, they will be invited to an online questionnaire to detail the property's sustainable transport offerings, including topics related to public transport, private vehicles, active travel, and site-wide mobility and logistics.

Within the form, supporting evidence and documentation will be uploaded, including maps, photos, floor plans, specifications, etc.

Step 3: Preliminary Assessment [1-2 weeks]

ModeScore will review the information provided and issue a Preliminary Assessment of the development. This report will detail the following:

- any gaps in the information
- the current award level
- suggestions for improvement

Step 4: Finding Improvements [1-2 weeks]

In the Preliminary Assessment, suggested improvements are identified to help enhance the active travel offering and increase the formal score. If improvements are pursued, additional evidence can be submitted to qualify for more topics and earn additional points. *This process can be repeated up to two times.*

Step 5: Formal Assessment

ModeScore will issue a formal assessment along with a certificate and relevant marketing material.

ModeScore Assessment: Accepted Evidence		MODESCORE	
Topics		Accepted Evidence	
<p>We recommend providing a mix of documentation types for each topic to best demonstrate compliance. If any of the materials outlined are unavailable, our team will gladly help identify alternative supporting evidence. For planned initiatives, we highlight where the submission of a detailed ModeScore Soft Measures - Statement of Intent will comply. To obtain a copy, please contact us at info@modescore.com.</p>			
		Assets Under Development or Construction	Operational and Occupied Assets
Public Transport	PT1. Proximity <i>Providing convenient access to scheduled, reliable public transport services</i>	<ul style="list-style-type: none"> Screenshot from a mapping tool (e.g., GIS, Google Maps) annotated to show the nearest public transport stop and distance from the main entrance Site plan annotated to identify the distance between the main entrance and nearest public transport stop 	<ul style="list-style-type: none"> Screenshot from a mapping tool (e.g., GIS, Google Maps) annotated to show the nearest public transport stop and distance from the main entrance Site plan annotated to identify the distance between the main entrance and nearest public transport stop
	PT2. Variety <i>Providing convenient access to a broad range of public transport modes and services</i>	<ul style="list-style-type: none"> Annotated mapping tool screenshot identifying all public transport modes and services within 800m of the main entrance 	<ul style="list-style-type: none"> Annotated mapping tool screenshot identifying all public transport modes and services within 800m of the main entrance
	PT3. Quality <i>Ensuring access to reliable, frequent, accessible, and low-emission public transport services</i>	<ul style="list-style-type: none"> Screenshot from mapping tool or transit planning website/app showing services and schedules Published schedules or transport authority information confirming service levels, accessibility, and transport stop features Photograph or rendering illustrating planned barrier-free route and access 	<ul style="list-style-type: none"> Screenshot from mapping tool or transit planning website/app showing services and schedules Published schedules or transport authority information confirming service levels, accessibility, and transport stop features Photograph or rendering illustrating barrier-free route and access
	PT4. Future Proofing <i>Planning future improvements to encourage additional ridership and adoption of public transport</i>	<ul style="list-style-type: none"> Excerpt of proposal details from authoritative source Supporting narrative outlining proposal and anticipated impacts 	<ul style="list-style-type: none"> Excerpt of proposal details from authoritative source Supporting narrative outlining proposal and anticipated impacts
	PT5. Information, Promotion, and Services <i>Widely promoting public transport options and updates</i>	<ul style="list-style-type: none"> Submission of a detailed ModeScore Soft Measures - Statement of Intent, outlining planned information, promotion, and services details Submission of a draft or official travel plan for the property 	<ul style="list-style-type: none"> Copy of a travel plan in effect Copies or screenshots of tenant communications Photograph showing display screens or other posted information
	PT6. Innovation <i>Implementing innovative approaches to elevate the appeal and experience of a nearby public transport service</i>	<ul style="list-style-type: none"> Short narrative (approx. 100 words) outlining proposed innovative measures Supporting design documentation, such as architectural drawings, plans, etc 	<ul style="list-style-type: none"> Short narrative (approx. 100 words) outlining proposed innovative measures Supporting design documentation, such as architectural drawings, plans, etc
Private Vehicles	PV1. Quantity <i>Reducing the overall space dedicated to conventional vehicular parking</i>		
	PV2. Electric Parking <i>Ensuring an adequate number of Electric Vehicle (EV) charging-equipped parking spaces</i>		
	PV3. Parking provision for users with accessibility needs <i>Ensuring an adequate provision of universally accessible vehicular parking spaces</i>		
	PV4. Electric parking provision for users with accessibility needs <i>Ensuring an adequate provision of electric vehicle (EV) charging-equipped parking spaces that are also universally accessible to all users</i>		
	PV5. Security and Lighting <i>Implementing security measures within parking facilities to create a safe, comfortable environment</i>	<ul style="list-style-type: none"> Site or parking plan annotated to identify lighting provisions and security measures For off-site facilities, photograph confirming adequate light levels, CCTV coverage, signage/wayfinding, and any physical security barriers 	<ul style="list-style-type: none"> Site or parking plan annotated to identify lighting provisions and security measures Short narrative (approx. 100 words) describing planned or existing lighting and security measures Photograph confirming adequate light levels, CCTV coverage, signage/wayfinding, and any physical security barriers
	PV6. Management <i>Leveraging parking management systems to reduce congestion and excess emissions and identify opportunities for space reallocation</i>	<ul style="list-style-type: none"> Submission of a detailed ModeScore Soft Measures - Statement of Intent describing planned vehicular management approaches 	<ul style="list-style-type: none"> Screenshot of management system or application Short narrative (approx. 100 words) confirming vehicular management practices
	PV7. Car-sharing scheme availability <i>Supporting access to alternative, on-demand vehicles for short-term trips</i>	<ul style="list-style-type: none"> Screenshot from mapping tool identifying off-site car-sharing scheme within 400m of the property Short narrative (approx. 100 words) identifying scheme provider name and describing available scheme, along with a simple calculation of anticipated occupants with access ModeScore Soft Measures - Statement of Intent describing planned car sharing scheme and/or planned occupant access information 	<ul style="list-style-type: none"> Short narrative (approx. 100 words) identifying scheme provider name and describing available scheme, along with a simple calculation of occupants with access Screenshot from online mapping tool showing off-site car-sharing scheme within 400m of the property
	PV8. Car-sharing scheme quality <i>Promoting convenient, low-emission car-sharing options that support short-term travel needs</i>	<ul style="list-style-type: none"> If off site, photograph, website, or application screenshot showing relevant measures in place ModeScore Soft Measures - Statement of Intent describing planned car sharing scheme details 	<ul style="list-style-type: none"> Photograph, website, or application screenshot showing relevant measures in place
	PV9. Future proofing <i>Planning additional measures to reduce environmental impacts of conventional vehicle parking and trips</i>	<ul style="list-style-type: none"> Plan confirming anticipated improvements Short narrative (approx. 100 words) describing planned improvement and impact 	<ul style="list-style-type: none"> Plan or other official announcements or documentation confirming anticipated improvements Short narrative (approx. 100 words) describing planned improvement and impact
	PV10. Information, Promotion, and Services <i>Communicating key parking information and encouraging the adoption of alternative travel modes</i>	<ul style="list-style-type: none"> Draft or anticipated travel plan ModeScore Soft Measures - Statement of Intent describing anticipated Information, Promotion, and Services details and related measures 	<ul style="list-style-type: none"> Travel plan annotated to highlight relevant portions Photograph, screenshot, or excerpt confirming how the travel plan is shared with occupants

Topics		Accepted Evidence <i>We recommend providing a mix of documentation types for each topic to best demonstrate compliance. If any of the materials outlined are unavailable, our team will gladly help identify alternative supporting evidence. For planned initiatives, we highlight where the submission of a detailed ModeScore Soft Measures - Statement of Intent will comply. To obtain a copy, please contact us at info@modescore.com.</i>	
		Assets Under Development or Construction	Operational and Occupied Assets
Active Travel	AT1. Proximity of pedestrian and wheeling route <i>Ensuring the property is easily reached via a safe, accessible pedestrian and wheeling route</i>	<ul style="list-style-type: none"> • Screenshot from mapping tool annotated to show nearby pedestrian and wheeling route • Site plan similarly annotated 	<ul style="list-style-type: none"> • Screenshot from mapping tool annotated to show nearby pedestrian and wheeling route • Site plan similarly annotated
	AT2. Quality <i>Elevating the pedestrian experience by ensuring the sidewalk and wheeling route is safe and accessible to all</i>	<ul style="list-style-type: none"> • Screenshot from mapping tool, photograph, or CGI/rendering showing elevation view and/or street image with relevant annotation to identify qualifying measures • Short narrative (approx. 100 words) describing wheeling route quality and planned measures 	<ul style="list-style-type: none"> • Screenshot from mapping tool, photograph, or CGI/rendering showing elevation view and/or street image with relevant annotation to identify qualifying measures • Short narrative (approx. 100 words) describing wheeling route quality and existing infrastructure and relevant measures
	AT3. Proximity of active travel routes <i>Providing convenient access to active travel routes for cycling and other alternative modes</i>	<ul style="list-style-type: none"> • Screenshot from online mapping tool or site plan annotated to identify the closest segregated travel lane from the main building entrance 	<ul style="list-style-type: none"> • Screenshot from online mapping tool or site plan annotated to identify the closest segregated travel lane from the main building entrance
	AT4. Quality <i>Elevating the active travel experience by ensuring routes are safe, segregated, and fully barrier-free</i>	<ul style="list-style-type: none"> • Screenshot, photograph, site plan, elevation rendering and/or CGI from mapping tool with street-level view annotated to show route amenities and measures • Short narrative (approx. 100 words) describing active travel route quality and planned measures 	<ul style="list-style-type: none"> • Screenshot, site plan, photograph, elevation rendering and/or CGI from mapping tool with street-level view annotated to show route amenities and measures • Short narrative (approx. 100 words) describing active travel route quality and installed measures
	AT5. Accessibility - Use of the development <i>Supporting full mobility for all by creating a barrier-free, universally accessible property</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent, outlining anticipated provisions 	<ul style="list-style-type: none"> • Photograph annotated to show accessibility provisions • Supporting narrative (approx. 100 words) describing accessibility provisions
	AT6. Accessibility - Storage <i>Allocating adequate, convenient space to store mobility support devices</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent, outlining anticipated provisions 	<ul style="list-style-type: none"> • Photograph showing implemented accessibility provisions • Floor plan and/or architectural drawing identifying accessibility storage space • Supporting narrative (approx. 100 words) describing accessibility provisions
	AT7. Active travel sharing scheme availability <i>Promoting access to convenient, on-demand bicycles and micro-mobility options for short local trips</i>	<ul style="list-style-type: none"> • If off site, screenshot from mapping tool or provider app clearly marking 400m distance from building entrance • ModeScore Soft Measures - Statement of Intent, outlining anticipated active travel sharing scheme access and related information 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) including simple occupant access calculation • If off site, mapping tool screenshot or similar evidence showing 400m distance from building entrance • Photograph confirming on-site and/or off-site provision
	AT8. Active travel sharing scheme quality <i>Promoting availability of convenient, on-demand active travel rentals, including bicycles and other forms of micro-mobility</i>	<ul style="list-style-type: none"> • Submission of a detailed ModeScore Soft Measures - Statement of Intent, outlining anticipated active travel sharing scheme access • If off site, mapping tool screenshot or similar evidence showing 400m distance from building entrance • If off site, photograph and/or screenshot of measures in place, including communications/promotion 	<ul style="list-style-type: none"> • If on site, photograph and/or screenshot of measures in place, including communications/promotion • If off site, mapping tool screenshot or similar evidence showing 400m distance from building entrance • If off site, photograph and/or screenshot of measures in place, including communications
	AT9. On-site active travel facilities - ActiveScore <i>Achieving ActiveScore certification to improve and acknowledge active travel infrastructure and programming</i>	<ul style="list-style-type: none"> • Inclusion of ActiveScore certification rating outcome as part of the ModeScore certification process 	<ul style="list-style-type: none"> • Inclusion of ActiveScore certification rating outcome as part of the ModeScore certification process
	AT10. Information, Promotion, and Services <i>Communicating key active travel arrival and parking information and leveraging promotions and services to further encourage increased active travel adoption</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent, outlining planned communications and promotional approaches 	<ul style="list-style-type: none"> • Photograph and/or screenshot of example communications and promotions to tenants • Travel plan along with supporting short narrative (approx. 100 words) describing how the plan is disseminated to tenants
	AT11. Innovation <i>Implementing innovative approaches to elevate the appeal and experience of on-site and nearby active travel facilities</i>	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) outlining proposed innovative measures • Supporting design documentation, such as draft or official plan, architectural drawing, CGI/rendering, or similar 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) outlining proposed innovative measures • Supporting design documentation, such as draft or official plan, architectural drawing, CGI/rendering, or similar
Site-Wide Mobility	SW1. Electric deliveries <i>Observing and increasing the share of building management deliveries made by electric vehicle</i>	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) and calculation describing the % of pedal deliveries to building management (only) • Any supporting information from service providers 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) and calculation describing the % of electric deliveries to building management (only) • Any supporting information from service providers
	SW2. Pedal deliveries <i>Observing and increasing the share of building management deliveries made by pedal</i>	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) and calculation describing the % of pedal deliveries to building management (only) • Any supporting information from service providers 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) and calculation describing the % of pedal deliveries to building management (only) • Any supporting information from service providers
	SW3. Quality <i>Implementing measures to reduce deliveries and logistics congestion and transport emissions</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent describing planned logistics measures to be implemented 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) outlining the relevant measures in effect • Photograph or floor plan identifying delivery signage and delivery spaces
	SW4. Information, Promotion, and Services <i>Informing building occupants about delivery and logistics protocols</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent describing planned communications and methods to tenants 	<ul style="list-style-type: none"> • Photograph and/or screenshot confirming tenant-focused delivery communications
	SW5. Performance <i>Implementing measures to track performance and drive continuous improvement</i>	<ul style="list-style-type: none"> • ModeScore Soft Measures - Statement of Intent describing planned performance efforts, including surveys, reporting, and staff oversight 	<ul style="list-style-type: none"> • Digital satisfaction and/or travel surveys, including annotated results • Screenshot or copy of annotated tenant communications sharing surveying results
	SW6. Innovation <i>Implementing innovative approaches that raise sustainable transport awareness and meaningfully reduce site-wide delivery and logistics emissions</i>	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) describing the innovative measures anticipated for the project and the anticipated impact to improve delivery and logistics • Proposal, procurement document, planned operations or programming, or similar to support a submitted narrative 	<ul style="list-style-type: none"> • Short narrative (approx. 100 words) describing the innovative measures anticipated for the project and the anticipated impact to improve delivery and logistics • Proposal, procurement document, planned operations or programming, or similar to support a submitted narrative